

Return Rates Are Climbing

Your cycle times and costs don't have to

Your customers' behavior has changed. They're now overbuying goods online with the intent of returning up to 15% of their purchases. Despite your best efforts, such a deluge of returns can strain your distribution centers.

Are inadequate processes compounding your challenges?



Labor-intensive steps consume time and money



Redundant touchpoints add complexity



Lack of real-time insight exposes you to fraud and excessive return rates



Errors impact profit margins and inventory decisions

Rethink Returns with Zebra

Your volume of returns will continue to rise, as e-commerce continues to skyrocket. With Zebra Retail Returns Solution, you'll be ready for whatever comes your way.

Prepare for the Age of Buy, Try and Return



57% of shoppers buy online¹



25% of customers return purchases²



5% to 15% of e-commerce items are returned²



68% of global retailers rank returns as a challenge³

Accurately capture data in seconds



Cut time and errors by printing labels on the spot



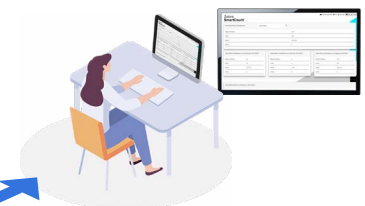
Resalable



Damaged

Speed up sorting with colored labels

Instantly know the status of returns, shrink and trends with actionable data



Your Turnkey Solution for Returns

Everything you need comes in a kit

Whether you buy or rent the Zebra Retail Returns Solution, you'll gain immediate improvements. Your productivity levels will rise, and your dwell times and error rates will drop. Now, you'll know how to curb return rates and costly shrink, because your digitized processes will give you the know-how to uncover and change trends.

Zebra TC5X
pre-loaded
with intelligent
software

**Zebra mobile
printer** for
time-saving
labeling

Zebra SmartCount™
analytics and reporting
for timely insights

**Zebra trigger
accessory**
for all-day
comfort

**Zebra Certified
Supplies** for
faster, more
accurate sorting



Pay as You Go

- Predictable monthly fee
- Three services in one bundle: Device, software and solution-as-a-service
- Help-desk support
- Staging, provisioning and deployment
- Reporting and analytics support
- Training
- Device management and repair
- Ongoing software updates
- Dedicated Zebra customer partnership

Automate the management of returns with Zebra
Contact us at 1-800-252-2818 or visit us at <https://zebrainventory.com>

Sources: 1. Global Shopper Study, Zebra Technologies, 2020 2. ReBounce Return Surveys, 2020 3. The Future of Fulfillment Study, Zebra Technologies, 2018



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